

We wanted to provide an update regarding an incident that was discovered on November 1, 2023 involving the unauthorized use of protected health information of approximately twelve patients at Rockhill Women’s Care that has recently been in the news. All affected patients that were identified were notified by Rockhill Women’s Care in accordance with applicable law and we were informed that the Olathe Police Department was also contacting them. We have no evidence that any information related to any patient’s care or medical status was compromised in this incident as it only impacted certain payment card data provided over the telephone.

At the time we learned of the incident, it was devastating for us to learn that one of our employees was capable of this kind of fraud. As soon as we were made aware of the accusations, we terminated their employment immediately. We also cooperated with the Olathe Police Department to assist in the investigation and provided all necessary information to support their investigation. Additionally, we promptly reviewed and updated our procedures related to credit card intake over the phone and our credit card security policies and procedures more generally to improve the safeguards for our patient’s private data in an effort to avoid any similar incidents in the future.

If you are concerned that you may have also been a victim of this breach then we encourage you to contact Ashley Breshears at the Olathe Police Department at 913-971-6334 to evaluate your situation. You may also contact Samantha Jones, our Practice Administrator, at 816-416-8720. We note that all twelve affected individuals were notified following discovery and so if you have not been contacted by our practice or the Olathe Police Department then we do not have evidence that you were impacted by this incident.

If you were impacted by this breach or any other incident that exposed any of your credit card or other private information, then we recommend that you monitor your credit card accounts and your credit reports for fraudulent activity. Under federal law, individuals may request a free copy of their credit report once every 12 months from the three major consumer credit reporting companies (Equifax, Experian, and TransUnion). Individuals may request a free credit report by:

- Visiting www.annualcreditreport.com;
- Calling the following toll-free number: 1 (877) 322-8228;
- Contacting the credit reporting companies directly at:

	Equifax	Experian	TransUnion
Contact Information	(866) 349-5191 www.equifax.com P.O. Box 740241 Atlanta, GA 30374	(888) 397-3742 www.experian.com P.O. Box 2002 Allen, TX 75013	(800) 888-4213 www.transunion.com 2 Baldwin Place P.O. Box 1000 Chester, PA 19016

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

You may have the right to put a security freeze on your credit file. A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is

designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check. You must separately place a security freeze on your credit file with each credit reporting agency. To place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement. Additionally, if you request a security freeze from a consumer reporting agency there may be a small fee to place, lift, or remove the security freeze.